

Terminology

Become fluent in Fullscript

Here's a quick guide to some of the terms you may come across when using labs on Fullscript. They might be just a little different from what you're used to with Rupa, so we want to be sure everyone is speaking the same language.

“Physician Services” → “Authorization network”

The “authorization network” on Fullscript gives healthcare providers a compliant way to order lab tests on behalf of patients, by partnering with a network of licensed physicians to review and approve test orders for a set additional fee of \$12.50.

“Order labs” → “Build plan”

Since plans on Fullscript can include labs, supplements, or both labs and supplements – all orders begin in the “build plan” flow. That way whether you're ordering under your own license or utilizing the authorization network all lab recommendations can grow from requisition and results into more complete whole person care plans.

“Custom Bundles” → “Templates”

These pre-set groups of specialty tests can be quickly and easily recommended based on common conditions or health goals. “Templates” on Fullscript can also include custom panels and supplements – and give providers the ability to add educational resources via PDF.

“Results visualization” → “Lab interpretations”

These easy-to-understand visualizations of patient test results make it simpler to share and discuss what you’re seeing with patients. Fullscript’s “Lab interpretations” highlight key biomarkers, trends, and actionable insights to support treatment plans. They’re included with any blood labs.

“Blood draw fees” → “Sample collection fees”

These additional service fees are charged to patients for collecting their blood lab samples. “Sample collection fees” are paid at checkout in Fullscript for blood lab phlebotomy partners including Quest Patient Service Centers, Labcorp draw sites, and Getlabs. For specialty testing drawn via independent phlebotomists, patients will pay the service provider directly at the time of the draw.

“Rupa phlebotomy network” → “Independent phlebotomy options”

Similar to Rupa, patients can access nationwide phlebotomy coverage on Fullscript, with the ability to select physical locations and mobile blood draw options for specialty tests from a network of local phlebotomists

