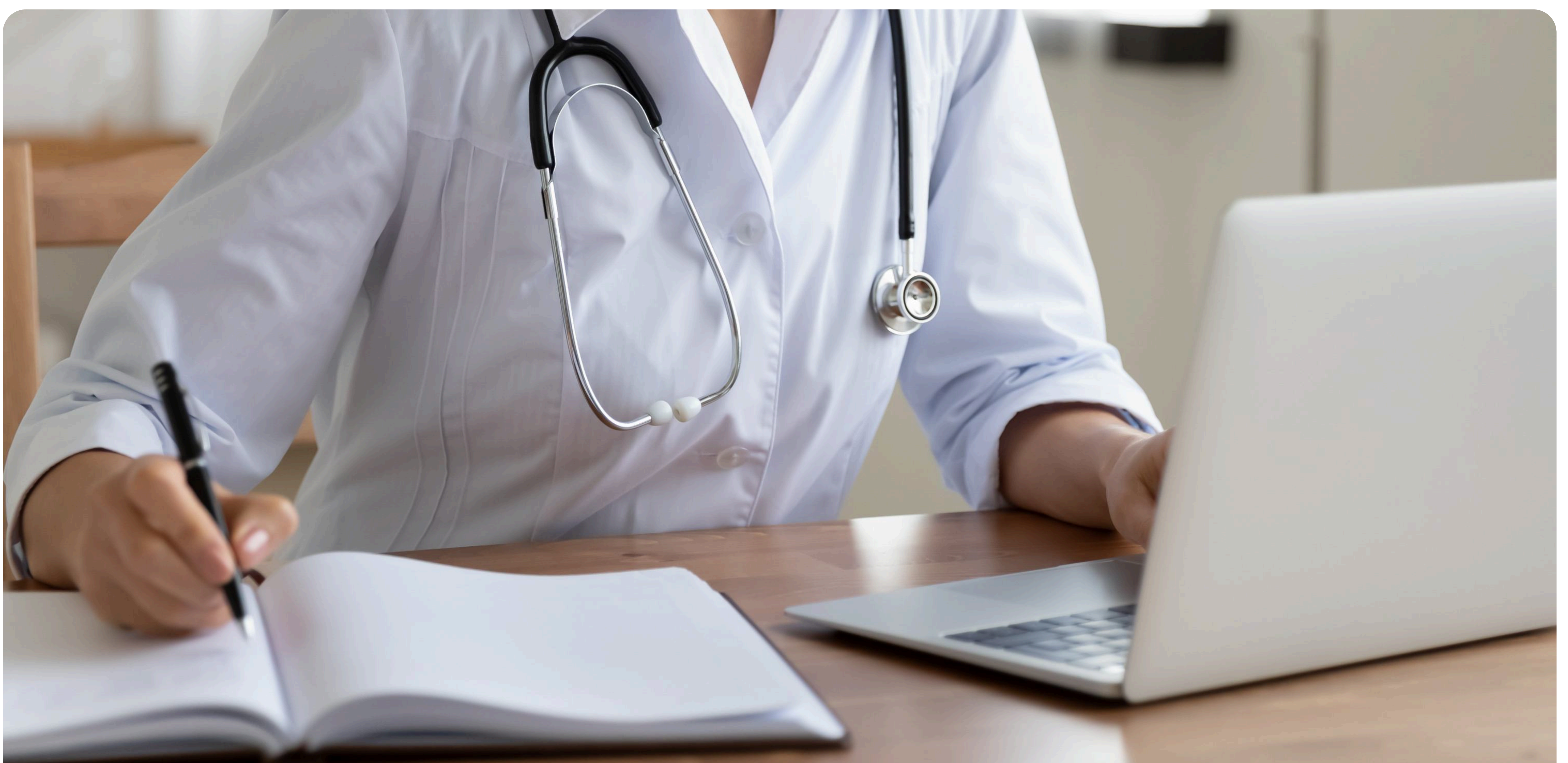


Are you ready to move your Rupa account over to Fullscript?

After months of planning, we're almost ready to move your entire practice's Rupa account over to Fullscript. We're excited to show you how the unified platform is built to help your practice reach new potential. But first, we want to make sure everyone is prepared to move without missing a beat.

As your practice's designated account owner, you will receive notifications inside your Rupa orders dashboard — as well as an email from Rupa — when it's time to initiate the move. In the meantime, here are just a few things you can do to prepare.



- ☐ Keep ordering labs through your Rupa account until your practice is eligible to move to Fullscript. This way, you can ensure uninterrupted patient care throughout the process.
- ☐ Make sure all the members of your practice have their account sign in details handy – including email addresses and passwords. If your practice already uses both Rupa and Fullscript, you'll want to reconcile the staff accounts and associated email addresses, so you can match them when it's time to move.
- ☐ Keep our Customer Support Team's contact information – 1 888-488-8153 or welcomerupa@fullscript.com – on-hand to answer any question. We are working hard to make the transition as seamless as possible, but we are by your side at every step.
- ☐ Confirm your practice's custom panels, bundles, preferred phlebotomists, snippets and favorites – these will all be transferred over to Fullscript with your Rupa data.
- ☐ Think about your practice's testing workflow and patient onboarding experience to look for places where you might mention lab testing through Rupa. After making the move, you'll want to update these references to include Fullscript.
- ☐ Get ready to talk to your patients about the move from Rupa to Fullscript and how it will benefit them. For those practices that use Fullscript for supplements, this should feel like an easy shift. Your patients will still be able to purchase any orders made on Rupa through their existing checkout links or patient portal. You can use the patient handout included in your toolkit.

Want more info?

Use this checklist, along with these resources, to ensure your move to Fullscript is a seamless success.

[\[Patient experience handout\]](#) [\[FAQs\]](#)

