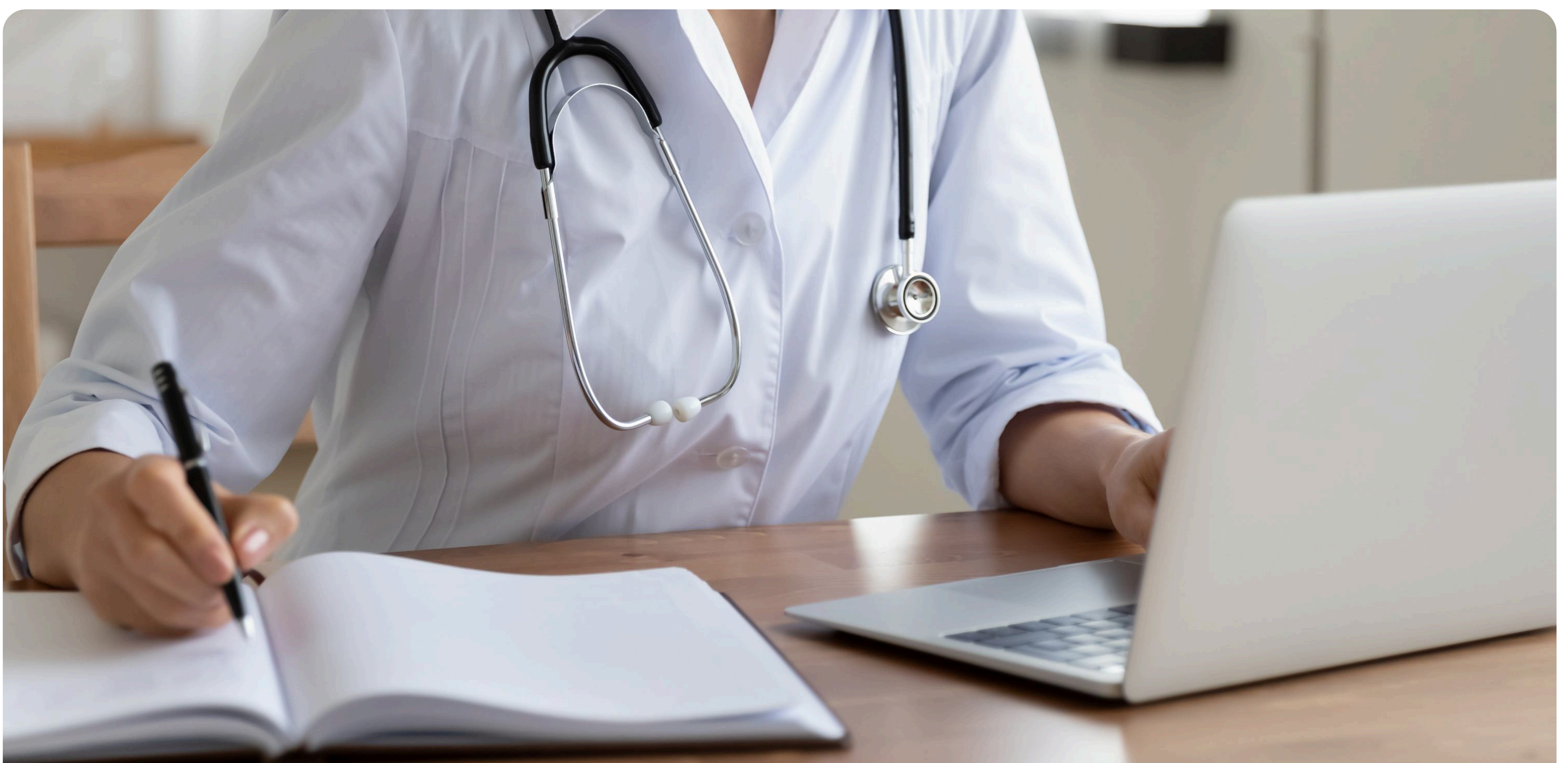


Are you ready to move your Rupa account over to Fullscript?

After months of planning, we're almost ready to move your entire practice's Rupa account over to Fullscript. We're excited to show you how the unified platform is built to help your practice reach new potential. But first, we want to make sure everyone is prepared to move without missing a beat.

Your practice's designated account owner will receive notifications inside their Rupa orders dashboard — as well as an email from Rupa — when it's time to initiate the move. In the meantime, here are just a few things you can do to get ready.



- ☐ Keep ordering labs through your Rupa account until your practice is eligible to move to Fullscript. This way, you can ensure uninterrupted patient care throughout the process.
- ☐ Connect with your practice's designated Rupa account owner. If your practice already has a Fullscript account, this will be the same person as the Fullscript account owner. If not, they either assigned themselves as the Rupa account owner ahead of your practice's move or coordinated with a Fullscript representative to be assigned. This person is responsible for initiating the migration and scheduling the transition to labs on Fullscript.
- ☐ Make sure you have your account sign in details handy ahead of the move. This includes the email address and password(s) you use to access your Rupa account – along with sign in info if you already have a Fullscript account (not required).
- ☐ Get ready to talk to your patients about the move from Rupa to Fullscript and how it will benefit them. For those practices that use Fullscript for supplements, this should feel like an easy shift. Your patients will still be able to purchase any orders made on Rupa through their existing checkout links or patient portal. You can use the patient handout included in your toolkit.
- ☐ Keep our Customer Support Team's contact information – 1 888-488-8153 or welcomerupa@fullscript.com – on-hand to answer any question. We are working hard to make the transition as seamless as possible, but we are by your side at every step.

Want more info?

Use this checklist, along with these resources, to ensure your move to Fullscript is a seamless success.

[\[Patient experience handout\]](#) [\[FAQs\]](#)

